Benefits Production Access Review - Control Validation

Thursday, April 8, 2021

**Attendees**: Eric Mata, Deepak Mugundu Balan. Pranav Gupta, Sarah Kubiak, Seun Mafi

Eric: Application system directory and data file. When we say system library, can you further explain in detail?

Pranav: The files and library are managed by Mitch and his team. I am more on application screens etc. Not library and data files.

Eric: So you manage the screens, Are you the one collaborating with Mitch regarding the security around fields and library?

Pranav: We have a defined process. For example, We have **CLMPRODFIL**. Restriction are defined at the library level. We just follow the standards and deploy all the libraries.

* We never change the security As part of the original system design.
* Manual claim etc. they all fall into claim entity.

DeePak: Our security and library go by user group which is controlled by Mitch's team.

Eric: Does the RCA language sound accurate?

Pranav: Language is accurate to me. You will need to speak with Mitch to see if he's okay with that.

Sarah: If a certain user need access to a particular file, and library etc. Do you work with Mitch

Pranav: If they need access. IT001 which goes to provision department. They look for review and approval. Unless it is a new role and role code to be managed. So they get with Mitch super, and then to the provisioning team.

* Our job is to build the website, then operations team manages everything thing else.
* They define which user needs certain authority, then they verify and manage access
* The PAR review involves approved by manager.

Eric: Anyone who own the manual claims screen. Don’t they align with you? - Program objects, files and directory. Right?

Pranav: Although the authority falls under the system team. There are several various functionalities. And it involves processing these claims. So there are several different components - Like product etc, owned by another manager.

* The screen allows you to start using the claim. But then the control and authority fall under someone else.